

## COMPANY NEWS

# Vision: An Enterprise Resource Planning Tool



As our customer, you deserve exceptional service. Vision, our new state-of-the-art software system will help us provide that.

- **ACCURATE ORDERS.** Vision is a fully integrated system using scanning technology which guarantees that the information put on a packing slip precisely matches what is being shipped. This leads to accuracy in shipments and getting you the right quantities of the right items at the right time.
- **FASTER RESPONSE TIME.** Immediate answers from us lead to quicker decision making for your business. Integrated, real time tracking with Vision makes it possible for Hammer's customer service department to offer quick answers to questions related to scheduling, job progress, order history and inventory.
- **ENHANCED TRACEABILITY OF INVENTORY.** In our inventory, every carton and pallet has a unique ID code. Scanning this code gives us relevant information from the whole production process for that specific carton or pallet. This helps us to keep the finished goods organized and to make our process more efficient. We can now offer you greater accuracy and more detailed information of our finished goods inventory.

### OUR PROMISE TO YOU:

Consistent, high-quality printing  
Accurate orders delivered on time  
A support team that absorbs your responsibilities  
A willingness to adapt to your needs  
Innovative ideas on packaging printing



Hammer Packaging  
200 Lucius Gordon Drive  
P.O. Box 22678  
Rochester, NY 14692  
Phone: 585-424-3880  
Fax: 585-424-3886  
[www.hammerpackaging.com](http://www.hammerpackaging.com)

The system  
integrates all  
processes from  
order entry  
to invoicing.



*Communicating your image®*

## WHAT IS VISION?

Vision is an Enterprise Resource Planning (ERP) tool developed by Radius Solutions. It is a state-of-the-art software package that monitors all aspects of a customer's job and collects all related information into one central database. The system is completely integrated from order entry to invoicing and all information is reported in real time.

Vision makes it possible for us to acquire more detailed and accurate measurements of waste and quality. It also allows us to share precise critical specifications with our customers. The more accurate we can make our measurements the more efficient we can be in serving you.

## THE PROCESS

Once a sales order is created in the system, this precise information is sent to scheduling and then straight to the shop floor. Computers mounted on each piece of equipment allow production to view all job instructions, as well as, monitor the job's progress in real time as it runs. This information is tracked and can be viewed on any computer connected to the Vision network. This allows for accurate monitoring of the job's progress by all relevant employees which leads to more accurate production of your labels. In addition, customer service representatives can track exact job information in real time from their computer which helps them answer any inquiries much more quickly and accurately. Once the final product is shipped, the job gets invoiced and all information is stored in the database where it can be easily accessed.

